

## Case Study:

# Learn How 1-800-GOT-JUNK? Simplified Time-Off Tracking

"Web TimeSheet is our software of choice because it has all the significant features we need."

- Harpreet Sandhu, Payroll and Benefits Administrator,  
1-800-GOT-JUNK?



**Type of Business:** Waste Management

**Uses Web TimeSheet - Time & Attendance Edition for:** Tracking time off

**Corporate Headquarters:** Vancouver, British Columbia

## Company Profile

1-800-GOT-JUNK? is a full service junk removal company that removes obstacles and de-clutters lives. 1-800-GOT-JUNK? collects household appliances, furniture, yard debris, and other rubbish. Its professional crews also recycle and donate to families and organizations in need. Established in 1989, 1-800-GOT-JUNK? has grown from one location in Vancouver to over 250 franchise locations internationally. The company has been featured on Oprah, USA Today, The New York Times, Wall Street Journal, and the Associated Press.

## The Challenge

Previously, the head office at 1-800-GOT-JUNK? relied on one person to manually administer time off requests, accruals and balances on excel spreadsheets and paper-based systems. However, as the company continued to grow, the maintenance of time off requests and balances had become too labor-intensive and prone to inaccuracies.

"We needed a system where employees could see their own vacation balances themselves, rather than always having to ask the payroll department or their manager." explained Harpreet Sandhu, Payroll and Benefits Administrator for 1-800-GOT-JUNK? in Vancouver, British Columbia. "Our system was not efficient before; we had one person looking after so many people's vacations."

## RESULTS SUMMARY

### Company

1-800-GOT-JUNK?

### Vertical Industries

Refuse Removal, Recycling

### Proven ROI

The head office of 1-800-GOT-JUNK? has been using Web TimeOff (now Web TimeSheet – Time & Attendance Edition) since March 2006 and exclaims time-saving benefits.

- Managers no longer have to enter days away for their employees.
- Rapid adoption process.
- Employees have total visibility into their own vacation balances and accruals.
- Employees enter own time conveniently online.
- Rapid approval process with automatic e-mail notifications.
- Administrators no longer waste time manually entering data and answering the question: How much time off do I have left?

## The Solution

Sandhu explained that Replicon, Inc. was their vendor of choice because Web TimeOff (now Web TimeSheet Time & Attendance Edition) comprised all of the significant features they needed.

“Since it is web-based, all employees could log-in online and access the program.” said Sandhu. The multi-level yet easy-to-use reporting function also highly appealed to them.

## The Results

Since implementing Web TimeOff (now Web TimeSheet Time & Attendance Edition), Sandhu recognizes more time-saving benefits for administrators, managers and employees. Their previous time off tracking system was error-prone and time consuming. With Web TimeOff, administrators save a lot of time. Managers, for instance, no longer have to enter in days away for their employees because employees can now do this task themselves. Sandhu also noticed a rapid adoption process because Web TimeOff is easy to use.

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## Want to try it for your business?

With more than 1.5 million users in 70 countries, Replicon, Inc. is the market leader in Software-as-a-Service (SaaS) based time and expense software. For more than 10 years, Replicon has enabled companies of all sizes in over 70 countries to maximize profitability and productivity. Replicon's portfolio of SaaS applications includes Web TimeSheet Project & Billing, Web TimeSheet Time & Attendance, Web Expense and Web Schedule.

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